

# Dell™ 3007WFP Flat Panel Monitor

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December 2005

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## About Your Monitor

### Dell™ 3007WFP Flat Panel Monitor

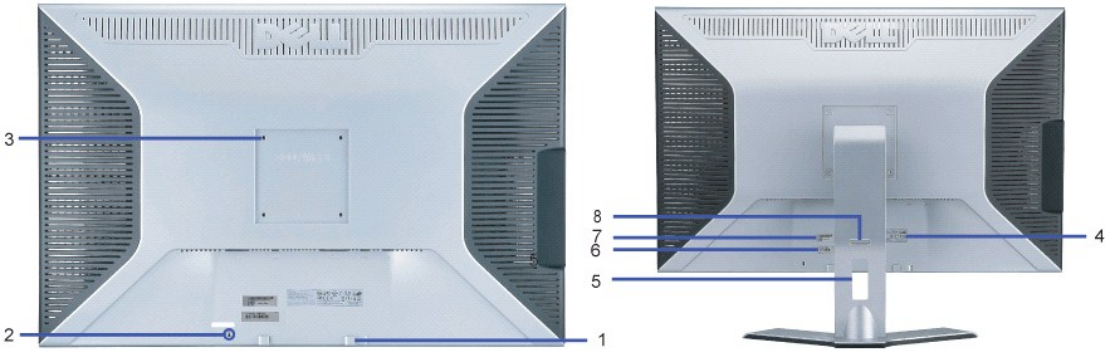
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### Front View



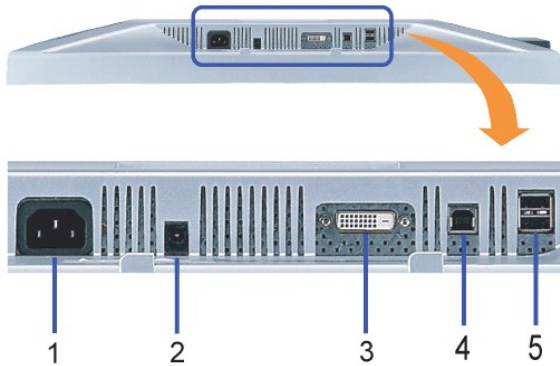
1. Decrease Brightness button
  2. Increase Brightness button
  3. Power button (with power light indicator)
- 

### Back View



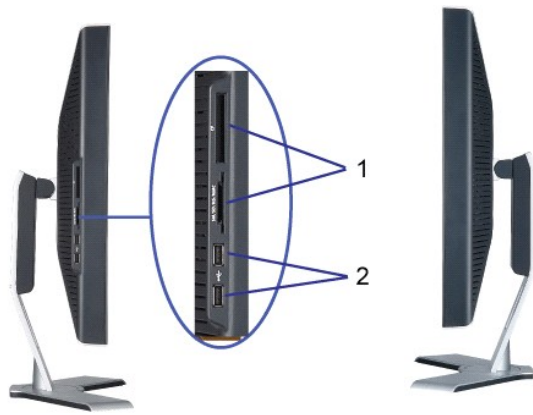
1. Dell Soundbar mounting brackets — Attach the optional Dell Soundbar.
2. Security lock slot — Attach a lock to secure your monitor.
3. VESA mounting holes (100mm [Behind attached base plate]) — Use to mount the monitor.
4. Regulatory rating label — Lists the regulatory approvals.
5. Cable management hole — Organize cables by placing them through the hole.
6. Service tag label— Refer to this label if you need to contact Dell for technical support
7. Barcode serial number label
8. Lock down/release button — Push the monitor down, press the button to unlock the monitor, and then lift the monitor to the desired height.

## Bottom View



1. Power - Connect the power
2. Dell Soundbar power connector - Connect for the Soundbar (optional)
3. DVI connector - Connect your computer DVI cable
4. USB upstream port - Connect the USB cable that came with your monitor to the monitor and the computer. Once this cable is connected you can use the USB connectors on the side and bottom of the monitor.
5. USB downstream port - Connect your USB devices. You can only use this port after you have connected the USB cable to the computer and USB upstream port on the monitor.

## Side View



Left side

Right side

1. Card reader supports the following card types:
  - Compact Flash (CF)
  - Security Digital (SD)
  - Memory Stick (MS)
  - Smart Media (SM)
  - Multimedia Card (MMC)
2. USB downstream port

## Monitor Specifications

### Power Management Modes

If you have VESA's DPM™ compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as 'Power Save Mode'\*. If input from keyboard, mouse, or other input devices is detected by the computer, the monitor will automatically "wake up". The following table shows the power consumption and signaling of this automatic power saving feature:

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation( with Dell Soundbar and USB active)	Active	Active	Active	Blue	177 W (maximum)
Normal operation	Active	Active	Active	Blue	147 W (typical)
Active-off mode	Inactive	Inactive	Blanked	Amber	Less than 3 W
Switch off	-	-	-	Off	Less than 1 W

This monitor is ENERGY STAR®-compliant as well as TCO '99 power management compatible.

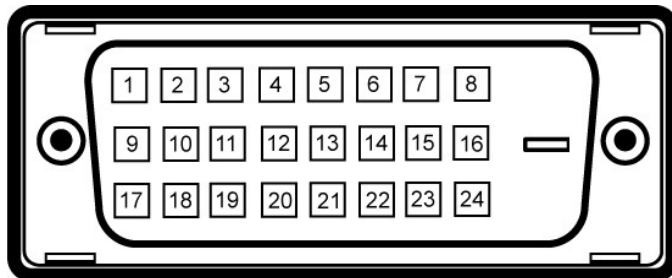


\* Zero power consumption in OFF mode can only be achieved by disconnecting the main cable from the monitor.

ENERGY STAR® is a U.S. registered mark. As an ENERGY STAR® Partner, DELL has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

### Pin Assignments

24 pin digital-only DVI -D connector:



Note: Pin 1 is at the top right.

Pin	Signal Assignment	Pin	Signal Assignment	Pin	Signal Assignment
1	T.M.D.S. Data 2-	9	T.M.D.S. Data 1-	17	T.M.D.S. Data 0-
2	T.M.D.S. Data 2+	10	T.M.D.S. Data 1+	18	T.M.D.S. Data 0+
3	T.M.D.S. Data 2/4 Shield	11	T.M.D.S. Data 1/3 Shield	19	T.M.D.S. Data 0/5 Shield
4	T.M.D.S. Data 4-	12	T.M.D.S. Data 3-	20	T.M.D.S. Data 5-
5	T.M.D.S. Data 4+	13	T.M.D.S. Data 3+	21	T.M.D.S. Data 5+
6	DDC Clock	14	+5V Power	22	T.M.D.S. Clock Shield
7	DDC Data	15	Ground (for +5V)	23	T.M.D.S. Clock +
8	No Connect	16	Hot Plug Detect	24	T.M.D.S. Clock -

## Universal Serial Bus (USB) Interface

This monitor supports High-Speed Certified USB 2.0 interface.\*



	Data Rate	Power Consumption
High speed	480 Mbps	2.5W (Max., each port)
Full speed	12 Mbps	2.5W (Max., each port)
Low speed	1.5 Mbps	2.5W (Max., each port)

### USB ports:

- 1 1 upstream - rear
- 1 4 downstream - 2 on rear; 2 on left side

**NOTE: USB 2.0 capability requires 2.0 capable computer.**

**NOTE: Monitor's USB interface works ONLY when monitor is Powered ON (or in Power Save Mode). Switching your monitor OFF and then ON would re-enumerate its USB interface; attached peripherals may take a few seconds to resume normal functionality.**

## Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. If desired, the user can select different settings, but in most cases monitor installation is automatic.

## General

Model number 3007WFP

## Flat Panel

Screen type	Active matrix - TFT LCD
Screen dimensions	30 inches (30-inch viewable image size)
Preset display area:	
Horizontal	641.28 mm (25.25 inches)
Vertical	400.8 mm (15.78 inches)
Pixel pitch	0.2505 mm x 0.2505 mm
Viewing angle	178° (vertical) typ, 178° (horizontal) typ
Luminance output	400 CD/m <sup>2</sup> (typ)
Contrast ratio	700 to 1 (typ)
Faceplate coating	Antiglare with hard-coating 3H
Backlight	CCFL (16) edgelight system
Response Time	14 ms typical (black to white) 11 ms average (grey to grey)

## Resolution

Horizontal scan range	49.31 kHz and 98.71 kHz (automatic)
Vertical scan range	60 Hz
Optimal preset resolution	2560 x 1600 at 60 Hz
Highest preset resolution	2560 x 1600 at 60 Hz

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## Preset Display Modes

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
VESA, 1280 x 800	49.31	59.91	71	-/+
VESA, 2560 x 1600	98.71	59.97	134.25	-/+

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## Electrical

Video input signals	Digital DVI-D TMDS (Dual Link), 600mV for each differential line, positive polarity at 100 ohm input impedance with HDCP Support
AC input voltage / frequency / current	100 to 240 VAC / 50Hz/60 Hz $\pm$ 3 Hz / 1.6A (Max.)
Inrush current	120V: 30A (Max.) at 0°C 240V: 60A (Max.) at 0°C

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## Physical Characteristics

Connector type	DVI-D, white connector
Signal cable type	Digital: Detachable, DVI-D (Dual Link), Solid pins
Dimensions (with stand):	
Height (fully extended in landscape mode)	559.7 mm (22 inches)
Height (compressed/locked in landscape mode)	469.7 mm (18.49 inches)
Width	690 mm (27.16 inches)
Depth	200 mm (7.87 inches)
Panel Dimensions: (without stand)	
Height	449.55 mm (17.7 inches)
Width	690 mm (27.16 inches)
Depth	74.4 mm (2.93 inches)
Stand dimensions:	
Height (Compressed)	306.7 mm (12.07 inches)
Height (Extended)	396.7 mm (15.62 inches)
Width	404 mm (15.9 inches)
Depth	200 mm (7.87 inches)
Weight (monitor only)	11.38 Kg (25.07 lb)
Weight (with packaging)	16 Kg (35.24 lb)

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## Environmental

Temperature:	
Operating	5° to 35°C (41° to 95°F)

Nonoperating	Storage: -20° to 60°C (-4° to 140°F) Shipping: -20° to 60°C(-4° to 140°F)
Humidity:	
Operating	10% to 80% (noncondensing)
Nonoperating	Storage: 5% to 90% (noncondensing) Shipping: 5% to 90%(noncondensing)
Altitude:	
Operating	3,657.6m (12,000 ft) max
Nonoperating	12,192 m (40,000 ft) max
Thermal dissipation	604.35 BTU/hour (maximum) 501.92 BTU/hour (typical)

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## Dell Soundbar (Optional) Specifications

System Frequency Response	95 Hz to 20 kHz @ 10 dB below avg. SPL
Total Power Output	10 W continuous average power (all speakers operating) @ 10% (THD+N), 1 kHz (FTC rated)
Headphone Jack Output Power	40 mW continuous average power (RL = 32Ω) @ 10% (THD+N), 1 kHz
Input Sensitivity for Rated Output	500 ± 50 mVrms @ 1 kHz
Input Impedance	>10kΩ
Maximum Input Signal Voltage	2 Vrms
Controls	Power On/Off Volume Control
Input Cables	3.0 m ± 0.1 m AWG26 black cable attached to enclosure, with 3.5 mm lime green stereo plug
Power Requirements	DC12V, 1.5A +/-10%
Operating Temperature Range	10°C to 40°C
Humidity, Non-condensing	95% RH @ 40 °C

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## Caring for Your Monitor



**CAUTION:** Read and follow the [safety instructions](#) before cleaning the monitor.



**CAUTION:** Before cleaning the monitor, unplug the monitor from the electrical outlet.

- 1 To clean your antistatic screen, lightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
  - 1 Use a lightly-dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics.
  - 1 If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor.
  - 1 Handle your monitor with care as darker-colored plastics may scratch and show white scuff marks more than lighter-colored monitor.
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## Appendix

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
## CAUTION: Safety Instructions

 **CAUTION: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.**

Read and follow these instructions when connecting and using your computer monitor:

- 1 To help avoid damaging your computer, be sure that the voltage selection switch on the power supply for the computer is set to match the alternating current (AC) power available at your location:
  - o 115 volts (V)/60 hertz (Hz) in most of North and South America and some Far Eastern countries such as Japan, South Korea (also 220 volts (V)/60 hertz (Hz)), and Taiwan.
  - o 230 volts (V)/50 hertz (Hz) in most of Europe, the Middle East, and the Far East.
- 1 Always be sure that your monitor is electrically rated to operate with the AC power available in your location.

**NOTE:** This monitor does not need or have a voltage selection switch for setting the AC voltage input. It will automatically accept any AC input voltage according to the ranges defined in the "Electrical Specifications" section in the User's Guide.

- 1 Do not store or use the monitor in locations that are exposed to heat, direct sunlight, or extreme cold.
  - 1 Avoid moving the monitor between locations with large temperature differences.
  - 1 Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk.
  - 1 Do not store or use the monitor in locations exposed to high humidity or dusty environment.
  - 1 Do not allow water or other liquids to spill on or into the monitor.
  - 1 Keep flat panel monitor in room temperature conditions. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
  - 1 Never insert anything metallic into the monitor openings. Doing so may create the danger of electric shock.
  - 1 To avoid electric shock, never touch the inside of the monitor. Only a qualified technician should open the monitor case.
  - 1 Never use your monitor if the power cable has been damaged. Ensure that nothing rests on your computer's cables and that the cables are not located where they can be stepped on or tripped over.
  - 1 Be sure to grasp the plug, not the cable, when disconnecting the monitor from an electric socket.
  - 1 Openings in the monitor cabinet are provided for ventilation. To prevent overheating, these openings should not be blocked or covered. Avoid using the monitor on a bed, sofa, rug, or other soft surface, as doing so may block the ventilation openings in the bottom of the cabinet. If you place the monitor in a bookcase or an enclosed space, be sure to provide adequate ventilation and air flow.
  - 1 Place your monitor in a location with low humidity and minimum dust. Avoid places similar to a damp basement or dusty hallway.
  - 1 Do not expose the monitor to rain or use it near water (in kitchens, next to swimming pools, etc.). If the monitor accidentally gets wet, unplug it and contact an authorized dealer immediately. You can clean the monitor with a damp cloth when necessary, being sure to unplug the monitor first.
  - 1 Place the monitor on a solid surface and treat it carefully. The screen is made of glass and can be damaged if dropped or hit sharply.
  - 1 Locate your monitor near an easily accessible electric outlet.
  - 1 If your monitor does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorized dealer or service center.
  - 1 Do not attempt to remove the back cover, as you will be exposed to an electrical shock hazard. The back cover should only be removed by qualified service personnel.
  - 1 High temperatures can cause problems. Don't use your monitor in direct sunlight, and keep it away from heaters, stoves, fireplaces, and other sources of heat.
  - 1 Unplug the monitor when it is going to be left unused for an extended period of time.
  - 1 Unplug your monitor from the electric outlet before any service is performed.
  - 1  LAMP(S) INSIDE THIS PRODUCT CONTAIN MERCURY AND MUST BE RECYCLED OR DISPOSED OF ACCORDING TO LOCAL, STATE OR FEDERAL LAWS. FOR MORE INFORMATION, GO TO [WWW.DELL.COM/HG](http://WWW.DELL.COM/HG) OR CONTACT THE ELECTRONIC INDUSTRIES ALLIANCE AT [WWW.EIAE.ORG](http://WWW.EIAE.ORG).
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## FCC Identification Information



The following information is provided on the device or devices covered in this document in compliance with FCC regulations:

- 1 Product name: Flat Panel Monitor
- 1 Model number: 3007WFPt
- 1 Company name: Dell Inc.


Dell Inc.  
One Dell Way  
Round Rock, Texas 78682 USA  
512-338-4400


## Contacting Dell


To contact Dell electronically, you can access the following websites:

- 1 [www.dell.com](http://www.dell.com)
- 1 [support.dell.com](http://support.dell.com) (support)

For specific web addresses for your country, find the appropriate country section in the table below.

 **NOTE:** Before contacting Dell to log a call on the 3007WFP monitor, please ensure that you have the service tag number on hand. The location of the service tag is in the About Your Monitor Section under Back View.

 **NOTE:** Toll-free numbers are for use within the country for which they are listed.

 **NOTE:** In certain countries, technical support specific to Dell Inspiron XPS™ computers is available at a separate telephone number listed for participating countries. If you do not see a telephone number listed that is specific for Inspiron XPS computers, you may contact Dell through the technical support number listed and your call will be routed appropriately.

When you need to contact Dell, use the electronic addresses, telephone numbers, and codes provided in the following table. If you need assistance in determining which codes to use, contact a local or an international operator.

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
<b>Anguilla</b>	General Support	toll-free: 800-335-0031
<b>Antigua and Barbuda</b>	General Support	1-800-805-5924
<b>Argentina (Buenos Aires)</b>	Website: <a href="http://www.dell.com.ar">www.dell.com.ar</a>	
International Access Code: <b>00</b>	E-mail: <a href="mailto:us_latin_services@dell.com">us_latin_services@dell.com</a>	
Country Code: <b>54</b>	E-mail for desktop and portable computers: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
City Code: <b>11</b>	E-mail for servers and EMC® storage products: <a href="mailto:la_enterprise@dell.com">la_enterprise@dell.com</a>	
	Customer Care	toll-free: 0-800-444-0730
	Tech Support	toll-free: 0-800-444-0733
	Tech Support Services	toll-free: 0-800-444-0724
	Sales	0-810-444-3355
<b>Aruba</b>	General Support	toll-free: 800-1578
<b>Australia (Sydney)</b>	E-mail (Australia): <a href="mailto:au_tech_support@dell.com">au_tech_support@dell.com</a>	
International Access Code: <b>0011</b>	E-mail (New Zealand): <a href="mailto:nz_tech_support@dell.com">nz_tech_support@dell.com</a>	
Country Code: <b>61</b>	Home and Small Business	1-300-655-533
City Code: <b>2</b>	Government and Business	toll-free: 1-800-633-559
	Preferred Accounts Division (PAD)	toll-free: 1-800-060-889
	Customer Care	toll-free: 1-800-819-339
	Technical Support (portables and desktops)	toll-free: 1-300-655-533
	Technical Support (servers and workstations)	toll-free: 1-800-733-314
	Corporate Sales	toll-free: 1-800-808-385
	Transaction Sales	toll-free: 1-800-808-312

	Fax	toll-free: 1-800-818-341
<b>Austria (Vienna)</b> International Access Code: <b>900</b> Country Code: <b>43</b> City Code: <b>1</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
	E-mail: <a href="mailto:tech_support_central_europe@dell.com">tech_support_central_europe@dell.com</a>	
	Home/Small Business Sales	0820 240 530 00
	Home/Small Business Fax	0820 240 530 49
	Home/Small Business Customer Care	0820 240 530 14
	Preferred Accounts/Corporate Customer Care	0820 240 530 16
	Home/Small Business Technical Support	0820 240 530 14
	Preferred Accounts/Corporate Technical Support	0660 8779
	Switchboard	0820 240 530 00
<b>Bahamas</b>	General Support	toll-free: 1-866-278-6818
<b>Barbados</b>	General Support	1-800-534-3066
<b>Belgium (Brussels)</b> International Access Code: <b>00</b> Country Code: <b>32</b> City Code: <b>2</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
	E-mail for French-speaking Customers: <a href="mailto:support.euro.dell.com/be/fr/emaildell/">support.euro.dell.com/be/fr/emaildell/</a>	
	Technical Support for Inspiron XPS computers only	02 481 92 96
	Technical Support for all other Dell computers	02 481 92 88
	Technical Support Fax	02 481 92 95
	Customer Care	02 713 15 .65
	Corporate Sales	02 481 91 00
	Fax	02 481 92 99
	Switchboard	02 481 91 00
<b>Bermuda</b>	General Support	1-800-342-0671
<b>Bolivia</b>	General Support	toll-free: 800-10-0238
<b>Brazil</b> International Access Code: <b>00</b> Country Code: <b>55</b> City Code: <b>51</b>	Website: <a href="http://www.dell.com/br">www.dell.com/br</a>	
	Customer Support, Technical Support	0800 90 3355
	Technical Support Fax	51 481 5470
	Customer Care Fax	51 481 5480
	Sales	0800 90 3390
<b>British Virgin Islands</b>	General Support	toll-free: 1-866-278-6820
<b>Brunei</b> Country Code: <b>673</b>	Customer Technical Support (Penang, Malaysia)	604 633 4966
	Customer Service (Penang, Malaysia)	604 633 4949
	Transaction Sales (Penang, Malaysia)	604 633 4955
<b>Canada (North York, Ontario)</b> International Access Code: <b>011</b>	Online Order Status: <a href="http://www.dell.ca/ostatus">www.dell.ca/ostatus</a>	
	AutoTech (automated technical support)	toll-free: 1-800-247-9362
	Customer Care (Home Sales/Small Business)	toll-free: 1-800-847-4096
	Customer Care (med./large business, government)	toll-free: 1-800-326-9463
	Technical Support (Home Sales/Small Business)	toll-free: 1-800-847-4096
	Technical Support (med./large bus., government)	toll-free: 1-800-387-5757
	Technical Support (printers, projectors, televisions, handhelds, digital jukebox, and wireless)	1-877-335-5767
	Sales (Home Sales/Small Business)	toll-free: 1-800-387-5752
	Sales (med./large bus., government)	toll-free: 1-800-387-5755
	Spare Parts Sales & Extended Service Sales	1 866 440 3355
<b>Cayman Islands</b>	General Support	1-800-805-7541
<b>Chile (Santiago)</b> Country Code: <b>56</b> City Code: <b>2</b>	Sales, Customer Support, and Technical Support	toll-free: 1230-020-4823
<b>China (Xiamen)</b> Country Code: <b>86</b> City Code: <b>592</b>	Technical Support website: <a href="http://support.dell.com.cn">support.dell.com.cn</a>	
	Technical Support E-mail: <a href="mailto:cn_support@dell.com">cn_support@dell.com</a>	
	Customer Care E-mail: <a href="mailto:customer_cn@dell.com">customer_cn@dell.com</a>	
	Technical Support Fax	592 818 1350
	Technical Support (Dell™ Dimension™ and Inspiron)	toll-free: 800 858 2969
	Technical Support (OptiPlex™, Latitude™, and Dell Precision™)	toll-free: 800 858 0950
	Technical Support (servers and storage)	toll-free: 800 858 0960
	Technical Support (projectors, PDAs, switches, routers, and so on)	toll-free: 800 858 2920
	Technical Support (printers)	toll-free: 800 858 2311
	Customer Care	toll-free: 800 858 2060

	Customer Care Fax	592 818 1308
	Home and Small Business	toll-free: 800 858 2222
	Preferred Accounts Division	toll-free: 800 858 2557
	Large Corporate Accounts GCP	toll-free: 800 858 2055
	Large Corporate Accounts Key Accounts	toll-free: 800 858 2628
	Large Corporate Accounts North	toll-free: 800 858 2999
	Large Corporate Accounts North Government and Education	toll-free: 800 858 2955
	Large Corporate Accounts East	toll-free: 800 858 2020
	Large Corporate Accounts East Government and Education	toll-free: 800 858 2669
	Large Corporate Accounts Queue Team	toll-free: 800 858 2572
	Large Corporate Accounts South	toll-free: 800 858 2355
	Large Corporate Accounts West	toll-free: 800 858 2811
	Large Corporate Accounts Spare Parts	toll-free: 800 858 2621
<b>Colombia</b>	General Support	980-9-15-3978
<b>Costa Rica</b>	General Support	0800-012-0435
<b>Czech Republic (Prague)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: <b>00</b>	E-mail: <a href="mailto:czech_dell@dell.com">czech_dell@dell.com</a>	
Country Code: <b>420</b>	Technical Support	22537 2727
	Customer Care	22537 2707
	Fax	22537 2714
	Tech Fax	22537 2728
	Switchboard	22537 2711
<b>Denmark (Copenhagen)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: <b>00</b>	E-mail: <a href="mailto:support.euro.dell.com/dk/da/emaildell/">support.euro.dell.com/dk/da/emaildell/</a>	
Country Code: <b>45</b>	Technical Support for Inspiron XPS computers only	7010 0074
	Technical Support for all other Dell computers	7023 0182
	Customer Care (Relational)	7023 0184
	Home/Small Business Customer Care	3287 5505
	Switchboard (Relational)	3287 1200
	Switchboard Fax (Relational)	3287 1201
	Switchboard (Home/Small Business)	3287 5000
	Switchboard Fax (Home/Small Business)	3287 5001
<b>Dominica</b>	General Support	toll-free: 1-866-278-6821
<b>Dominican Republic</b>	General Support	1-800-148-0530
<b>Ecuador</b>	General Support	toll-free: 999-119
<b>El Salvador</b>	General Support	01-899-753-0777
<b>Finland (Helsinki)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: <b>990</b>	E-mail: <a href="mailto:support.euro.dell.com/fi/fi/emaildell/">support.euro.dell.com/fi/fi/emaildell/</a>	
Country Code: <b>358</b>	Technical Support	09 253 313 60
City Code: <b>9</b>	Customer Care	09 253 313 38
	Fax	09 253 313 99
	Switchboard	09 253 313 00
<b>France (Paris) (Montpellier)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: <b>00</b>	E-mail: <a href="mailto:support.euro.dell.com/fr/fr/emaildell/">support.euro.dell.com/fr/fr/emaildell/</a>	
Country Code: <b>33</b>	<b>Home and Small Business</b>	
City Codes: <b>(1) (4)</b>	Technical Support for Inspiron XPS computers only	0825 387 129
	Technical Support for all other Dell computers	0825 387 270
	Customer Care	0825 823 833
	Switchboard	0825 004 700
	Switchboard (calls from outside of France)	04 99 75 40 00
	Sales	0825 004 700
	Fax	0825 004 701
	Fax (calls from outside of France)	04 99 75 40 01
	<b>Corporate</b>	
	Technical Support	0825 004 719
	Customer Care	0825 338 339
	Switchboard	01 55 94 71 00
	Sales	01 55 94 71 00
	Fax	01 55 94 71 01

<b>Germany (Langen)</b>  International Access Code: <b>00</b>  Country Code: <b>49</b>  City Code: <b>6103</b>	Website: <b>support.euro.dell.com</b>	
	E-mail: tech_support_central_europe@dell.com	
	Technical Support for Inspiron XPS computers only	06103 766-7222
	Technical Support for all other Dell computers	06103 766-7200
	Home/Small Business Customer Care	0180-5-224400
	Global Segment Customer Care	06103 766-9570
	Preferred Accounts Customer Care	06103 766-9420
	Large Accounts Customer Care	06103 766-9560
	Public Accounts Customer Care	06103 766-9555
Switchboard	06103 766-7000	
<b>Greece</b>  International Access Code: <b>00</b>  Country Code: <b>30</b>	Website: <b>support.euro.dell.com</b>	
	E-mail: <b>support.euro.dell.com/gr/en/emaildell/</b>	
	Technical Support	00800-44 14 95 18
	Gold Service Technical Support	00800-44 14 00 83
	Switchboard	2108129810
	Gold Service Switchboard	2108129811
	Sales	2108129800
Fax	2108129812	
<b>Grenada</b>	General Support	toll-free: 1-866-540-3355
<b>Guatemala</b>	General Support	1-800-999-0136
<b>Guyana</b>	General Support	toll-free: 1-877-270-4609
<b>Hong Kong</b>  International Access Code: <b>001</b>  Country Code: <b>852</b>	Website: <b>support.ap.dell.com</b>	
	Technical Support E-mail: <b>apsupport@dell.com</b>	
	Technical Support (Dimension and Inspiron)	2969 3188
	Technical Support (OptiPlex, Latitude, and Dell Precision)	2969 3191
	Technical Support (PowerApp™, PowerEdge™, PowerConnect™, and PowerVault™)	2969 3196
	Customer Care	3416 0910
	Large Corporate Accounts	3416 0907
	Global Customer Programs	3416 0908
	Medium Business Division	3416 0912
Home and Small Business Division	2969 3105	
<b>India</b>	Technical Support	1600 33 8045
	Sales (Large Corporate Accounts )	1600 33 8044
	Sales (Home and Small Business )	1600 33 8046
<b>Ireland (Cherrywood)</b>  International Access Code: <b>16</b>  Country Code: <b>353</b>  City Code: <b>1</b>	Website: <b>support.euro.dell.com</b>	
	E-mail: <b>dell_direct_support@dell.com</b>	
	Technical Support for Inspiron XPS computers only	1850 200 722
	Technical Support for all other Dell computers	1850 543 543
	U.K. Technical Support (dial within U.K. only)	0870 908 0800
	Home User Customer Care	01 204 4014
	Small Business Customer Care	01 204 4014
	U.K. Customer Care (dial within U.K. only)	0870 906 0010
	Corporate Customer Care	1850 200 982
	Corporate Customer Care (dial within U.K. only)	0870 907 4499
	Ireland Sales	01 204 4444
	U.K. Sales (dial within U.K. only)	0870 907 4000
	Fax/Sales Fax	01 204 0103
	Switchboard	01 204 4444
<b>Italy (Milan)</b>  International Access Code: <b>00</b>  Country Code: <b>39</b>  City Code: <b>02</b>	Website: <b>support.euro.dell.com</b>	
	E-mail: <b>support.euro.dell.com/it/it/emaildell/</b>	
	<b>Home and Small Business</b>	
	Technical Support	02 577 826 90
	Customer Care	02 696 821 14
	Fax	02 696 821 13
	Switchboard	02 696 821 12
	<b>Corporate</b>	
	Technical Support	02 577 826 90
Customer Care	02 577 825 55	

	Fax	02 575 035 30
	Switchboard	02 577 821
<b>Jamaica</b>	General Support (dial from within Jamaica only)	1-800-682-3639
<b>Japan (Kawasaki)</b>	Website: <a href="http://support.jp.dell.com">support.jp.dell.com</a>	
International Access Code: 001	Technical Support (servers)	toll-free: 0120-198-498
Country Code: 81	Technical Support outside of Japan (servers)	81-44-556-4162
City Code: 44	Technical Support (Dimension and Inspiron)	toll-free: 0120-198-226
	Technical Support outside of Japan (Dimension and Inspiron)	81-44-520-1435
	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free:0120-198-433
	Technical Support outside of Japan (Dell Precision, OptiPlex, and Latitude)	81-44-556-3894
	Technical Support (PDAs, projectors, printers, routers)	toll-free: 0120-981-690
	Technical Support outside of Japan (PDAs, projectors, printers, routers)	81-44-556-3468
	Faxbox Service	044-556-3490
	24-Hour Automated Order Service	044-556-3801
	Customer Care	044-556-4240
	Business Sales Division (up to 400 employees)	044-556-1465
	Preferred Accounts Division Sales (over 400 employees)	044-556-3433
	Large Corporate Accounts Sales (over 3500 employees)	044-556-3430
	Public Sales (government agencies, educational institutions, and medical institutions)	044-556-1469
	Global Segment Japan	044-556-3469
	Individual User	044-556-1760
	Switchboard	044-556-4300
<b>Korea (Seoul)</b>	Technical Support	toll-free: 080-200-3800
International Access Code: 001	Sales	toll-free: 080-200-3600
Country Code: 82	Customer Service (Penang, Malaysia)	604 633 4949
City Code: 2	Fax	2194-6202
	Switchboard	2194-6000
	Technical Support (Electronics and Accessories)	toll-free: 080-200-3801
<b>Latin America</b>	Customer Technical Support (Austin, Texas, U.S.A.)	512 728-4093
	Customer Service (Austin, Texas, U.S.A.)	512 728-3619
	Fax (Technical Support and Customer Service) (Austin, Texas, U.S.A.)	512 728-3883
	Sales (Austin, Texas, U.S.A.)	512 728-4397
	SalesFax (Austin, Texas, U.S.A.)	512 728-4600 or 512 728-3772
<b>Luxembourg</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	E-mail: <a href="mailto:tech_be@dell.com">tech_be@dell.com</a>	
Country Code: 352	Technical Support (Brussels, Belgium)	3420808075
	Home/Small Business Sales (Brussels, Belgium)	toll-free: 080016884
	Corporate Sales (Brussels, Belgium)	02 481 91 00
	Customer Care (Brussels, Belgium)	02 481 91 19
	Fax (Brussels, Belgium)	02 481 92 99
	Switchboard (Brussels, Belgium)	02 481 91 00
<b>Macao</b>	Technical Support	toll-free: 0800 105
Country Code: 853	Customer Service (Xiamen, China)	34 160 910
	Transaction Sales (Xiamen, China)	29 693 115
<b>Malaysia (Penang)</b>	Website: <a href="http://support.ap.dell.com">support.ap.dell.com</a>	
International Access Code: 00	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 1 800 88 0193
Country Code: 60	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1 800 88 1306
City Code: 4	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 88 1386
	Customer Service (Penang, Malaysia)	04 633 4949
	Transaction Sales	toll-free: 1 800 888 202
	Corporate Sales	toll-free: 1 800 888 213
<b>Mexico</b>	Customer Technical Support	001-877-384-8979 or 001-877-269-3383
International Access Code: 00	Sales	50-81-8800 or 01-800-888-3355
Country Code: 52	Customer Service	001-877-384-8979 or 001-877-269-3383
	Main	50-81-8800 or 01-800-888-3355
<b>Montserrat</b>	General Support	toll-free: 1-866-278-6822

<b>Netherlands Antilles</b>	General Support	001-800-882-1519
<b>Netherlands (Amsterdam)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	Technical Support for Inspiron XPS computers only	020 674 45 94
	Technical Support for all other Dell computers	020 674 45 00
Country Code: 31	Technical Support Fax	020 674 47 66
City Code: 20	Home/Small Business Customer Care	020 674 42 00
	Relational Customer Care	020 674 4325
	Home/Small Business Sales	020 674 55 00
	Relational Sales	020 674 50 00
	Home/Small Business Sales Fax	020 674 47 75
	Relational Sales Fax	020 674 47 50
	Switchboard	020 674 50 00
	Switchboard Fax	020 674 47 50
<b>New Zealand</b>	E-mail (New Zealand): <a href="mailto:nz_tech_support@dell.com">nz_tech_support@dell.com</a>	
International Access Code: 00	E-mail (Australia): <a href="mailto:au_tech_support@dell.com">au_tech_support@dell.com</a>	
	Technical Support (for desktop and portable computers)	toll-free: 0800 446 255
Country Code: 64	Technical Support (for servers and workstations)	toll-free: 0800 443 563
	Home and Small Business	0800 446 255
	Government and Business	0800 444 617
	Sales	0800 441 567
	Fax	0800 441 566
<b>Nicaragua</b>	General Support	001-800-220-1006
<b>Norway (Lysaker)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	E-mail: <a href="mailto:support.euro.dell.com/no/no/emaildell/">support.euro.dell.com/no/no/emaildell/</a>	
	Technical Support	671 16882
Country Code: 47	Relational Customer Care	671 17575
	Home/Small Business Customer Care	23162298
	Switchboard	671 16800
	Fax Switchboard	671 16865
<b>Panama</b>	General Support	001-800-507-0962
<b>Peru</b>	General Support	0800-50-669
<b>Poland (Warsaw)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 011	E-mail: <a href="mailto:pl_support_tech@dell.com">pl_support_tech@dell.com</a>	
	Customer Service Phone	57 95 700
Country Code: 48	Customer Care	57 95 999
City Code: 22	Sales	57 95 999
	Customer Service Fax	57 95 806
	Reception Desk Fax	57 95 998
	Switchboard	57 95 999
<b>Portugal</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	E-mail: <a href="mailto:support.euro.dell.com/pt/en/emaildell/">support.euro.dell.com/pt/en/emaildell/</a>	
	Technical Support	707200149
Country Code: 351	Customer Care	800 300 413
	Sales	800 300 410 or 800 300 411 or 800 300 412 or 21 422 07 10
	Fax	21 424 01 12
<b>Puerto Rico</b>	General Support	1-800-805-7545
<b>St. Kitts and Nevis</b>	General Support	toll-free: 1-877-441-4731
<b>St. Lucia</b>	General Support	1-800-882-1521
<b>St. Vincent and the Grenadines</b>	General Support	toll-free: 1-877-270-4609
<b>Singapore (Singapore)</b>	Website: <a href="http://support.ap.dell.com">support.ap.dell.com</a>	
International Access Code: 005	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1800 394 7430
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 394 7488
Country Code: 65	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 394 7478
	Customer Service (Penang, Malaysia)	604 633 4949
	Transaction Sales	toll-free: 1 800 394 7412
	Corporate Sales	toll-free: 1 800 394 7419
<b>Slovakia (Prague)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	

International Access Code: <b>00</b>  Country Code: <b>421</b>	E-mail: czech_dell@dell.com	
	Technical Support	02 5441 5727
	Customer Care	420 22537 2707
	Fax	02 5441 8328
	Tech Fax	02 5441 8328
	Switchboard (Sales)	02 5441 7585
<b>South Africa (Johannesburg)</b>  International Access Code: <b>09/091</b>  Country Code: <b>27</b>  City Code: <b>11</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
	E-mail: dell_za_support@dell.com	
	Gold Queue	011 709 7713
	Technical Support	011 709 7710
	Customer Care	011 709 7707
	Sales	011 709 7700
	Fax	011 706 0495
	Switchboard	011 709 7700
<b>Southeast Asian and Pacific Countries</b>	Customer Technical Support, Customer Service, and Sales (Penang, Malaysia)	604 633 4810
<b>Spain (Madrid)</b>  International Access Code: <b>00</b>  Country Code: <b>34</b>  City Code: <b>91</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
	E-mail: <a href="mailto:support.euro.dell.com/es/es/emailldell/">support.euro.dell.com/es/es/emailldell/</a>	
	<b>Home and Small Business</b>	
	Technical Support	902 100 130
	Customer Care	902 118 540
	Sales	902 118 541
	Switchboard	902 118 541
	Fax	902 118 539
	<b>Corporate</b>	
	Technical Support	902 100 130
	Customer Care	902 115 236
	Switchboard	91 722 92 00
	Fax	91 722 95 83
<b>Sweden (Upplands Vasby)</b>  International Access Code: <b>00</b>  Country Code: <b>46</b>  City Code: <b>8</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
	E-mail: <a href="mailto:support.euro.dell.com/se/sv/emailldell/">support.euro.dell.com/se/sv/emailldell/</a>	
	Technical Support	08 590 05 199
	Relational Customer Care	08 590 05 642
	Home/Small Business Customer Care	08 587 70 527
	Employee Purchase Program (EPP) Support	20 140 14 44
	Technical Support Fax	08 590 05 594
	Sales	08 590 05 185
<b>Switzerland (Geneva)</b>  International Access Code: <b>00</b>  Country Code: <b>41</b>  City Code: <b>22</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
	E-mail: <a href="mailto:Tech_support_central_Europe@dell.com">Tech_support_central_Europe@dell.com</a>	
	E-mail for French-speaking HSB and Corporate Customers: <a href="mailto:support.euro.dell.com/ch/fr/emailldell/">support.euro.dell.com/ch/fr/emailldell/</a>	
	Technical Support (Home and Small Business)	0844 811 411
	Technical Support (Corporate)	0844 822 844
	Customer Care (Home and Small Business)	0848 802 202
	Customer Care (Corporate)	0848 821 721
	Fax	022 799 01 90
	Switchboard	022 799 01 01
<b>Taiwan</b>  International Access Code: <b>002</b>  Country Code: <b>886</b>	Website: <a href="http://support.ap.dell.com">support.ap.dell.com</a>	
	E-mail: <a href="mailto:ap_support@dell.com">ap_support@dell.com</a>	
	Technical Support (OptiPlex, Latitude, Inspiron, Dimension, and Electronics and Accessories)	toll-free: 00801 86 1011
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 00801 60 1256
	Transaction Sales	toll-free: 00801 65 1228
	Corporate Sales	toll-free: 00801 651 227
<b>Thailand</b>  International Access Code: <b>001</b>  Country Code: <b>66</b>	Website: <a href="http://support.ap.dell.com">support.ap.dell.com</a>	
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 0060 07
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 0600 09
	Customer Service (Penang, Malaysia)	604 633 4949
	Corporate Sales	toll-free: 1800 006 009
	Transaction Sales	toll-free: 1800 006 006

<b>Trinidad/Tobago</b>	General Support	1-800-805-8035
<b>Turks and Caicos Islands</b>	General Support	toll-free: 1-866-540-3355
<b>U.K. (Bracknell)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	Customer Care website: <a href="http://support.euro.dell.com/uk/en/ECare/Form/Home.asp">support.euro.dell.com/uk/en/ECare/Form/Home.asp</a>	
	E-mail: <a href="mailto:dell_direct_support@dell.com">dell_direct_support@dell.com</a>	
Country Code: 44	Technical Support (Corporate/Preferred Accounts/PAD [1000+ employees])	0870 908 0500
City Code: 1344	Technical Support (direct and general)	0870 908 0800
	Global Accounts Customer Care	01344 373 186
	Home and Small Business Customer Care	0870 906 0010
	Corporate Customer Care	01344 373 185
	Preferred Accounts (500-5000 employees) Customer Care	0870 906 0010
	Central Government Customer Care	01344 373 193
	Local Government & Education Customer Care	01344 373 199
	Health Customer Care	01344 373 194
	Home and Small Business Sales	0870 907 4000
	Corporate/Public Sector Sales	01344 860 456
	Home and Small Business Fax	0870 907 4006
<b>Uruguay</b>	General Support	toll-free: 000-413-598-2521
<b>U.S.A. (Austin, Texas)</b>	Automated Order-Status Service	toll-free: 1-800-433-9014
International Access Code: 011	AutoTech (portable and desktop computers)	toll-free: 1-800-247-9362
Country Code: 1	<b>Consumer (Home and Home Office)</b>	
	Technical Support	toll-free: 1-800-624-9896
	Customer Service	toll-free: 1-800-624-9897
	DellNet™ Service and Support	toll-free: 1-877-Dellnet (1-877-335-5638)
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Financial Services website: <a href="http://www.dellfinancialservices.com">www.dellfinancialservices.com</a>	
	Financial Services (lease/loans)	toll-free: 1-877-577-3355
	Financial Services (Dell Preferred Accounts [DPA])	toll-free: 1-800-283-2210
	<b>Business</b>	
	Customer Service and Technical Support	toll-free: 1-800-822-8965
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Printers and Projectors Technical Support	toll-free: 1-877-459-7298
	<b>Public (government, education, and healthcare)</b>	
	Customer Service and Technical Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-234-1490
	Dell Sales	toll-free: 1-800-289-3355 or toll-free: 1-800-879-3355
	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888-798-7561
	Software and Peripherals Sales	toll-free: 1-800-671-3355
	Spare Parts Sales	toll-free: 1-800-357-3355
	Extended Service and Warranty Sales	toll-free: 1-800-247-4618
	Fax	toll-free: 1-800-727-8320
	Dell Services for the Deaf, Hard-of-Hearing, or Speech-Impaired	toll-free: 1-877-DELLTTY (1-877-335-5889)
<b>U.S. Virgin Islands</b>	General Support	1-877-673-3355
<b>Venezuela</b>	General Support	8001-3605

## Your Monitor Setup Guide

To view PDF files (files with an extension of **.pdf**), click the document title. To save PDF files (files with an extension of **.pdf**) to your hard drive, right-click the document title, click **Save Target As** in Microsoft® Internet Explorer or **Save Link As** in Netscape Navigator, and then specify a location on your hard drive to which you want to save the files.

[Setup Guide \(.pdf\)](#) (approximate 14 MB)



**NOTE:** PDF files require Adobe® Acrobat® Reader®, which can be downloaded from the Adobe website at [www.adobe.com](http://www.adobe.com). To view a PDF file, launch Acrobat Reader. Then click **File→Open** and select the PDF file.



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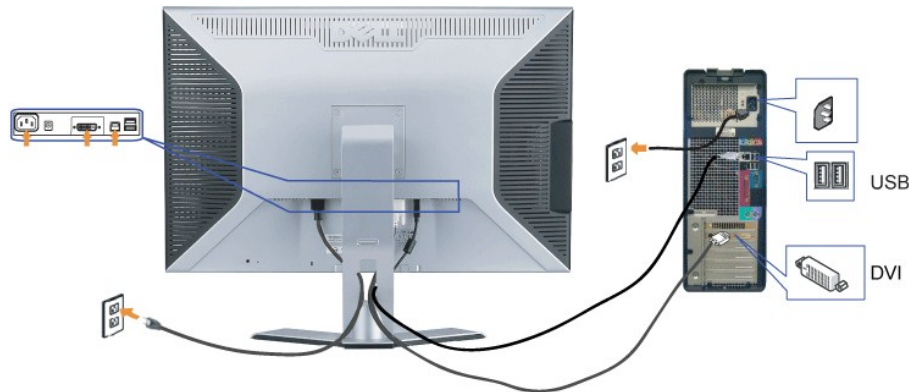
## Setting Up Your Monitor

### Dell™ 3007WFP Flat Panel Monitor

- [Connecting Your Monitor](#)
  - [Installing the Utility Tool \(Microsoft® Windows® Operation Systems\)](#)
  - [Using the Front Panel Buttons](#)
  - [Using the OSD](#)
  - [Using the Dell Soundbar \(Optional\)](#)
- 

## Connecting Your Monitor

**⚠ CAUTION:** Before you begin any of the procedures in this section, follow the [safety instructions](#).



1. Turn off your computer and unplug the power cord.
2. Connect the white connector end of the DVI cable attached on the monitor to the connectors on the computer.
3. Connect the USB cable that was included with your monitor to the computer and the upstream USB connector on the monitor. Once this cable is connected the computer and the monitor, you can use the USB downstream on the monitor.
4. Connect any USB devices.
5. Connect the power cord.
6. Turn on your monitor and computer. If you do not see an image, see [Troubleshooting Your Monitor](#). [Troubleshooting](#).

**NOTE:** The Monitor will display full screen in White, Black, Red, Green and Blue color rolling pattern on screen if the DVI cable is not connected. This test pattern will be displayed continually when Monitor detects that DVI cable from Monitor to PC is not connected.

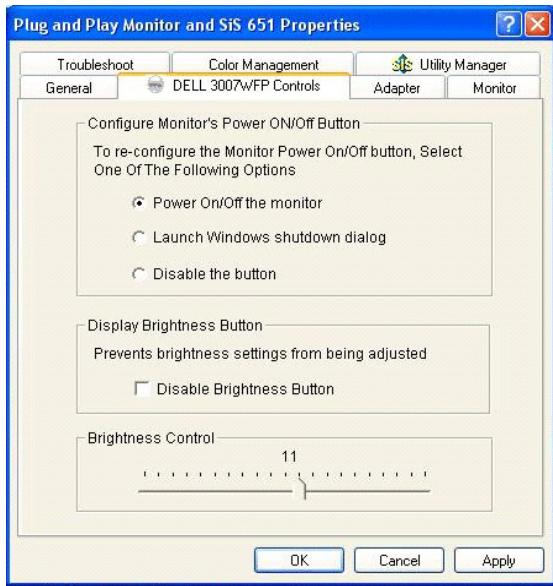
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## Installing the Utility Tool (Microsoft® Windows® Operation Systems)

The **setup.exe** application tool launcher provided in the CD allows you to the install utility tool on the computer. This feature queries the monitor for the brightness parameter and displays the adjustment range bar on the screen.

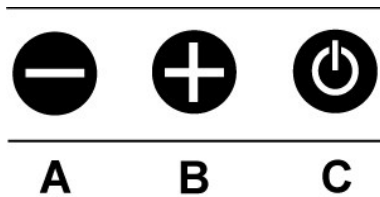
1. Insert the CD into the CD drive.
2. Open the **Drivers** folder and double-click **setup.exe**.
3. **Ensure that the USB cable is connected between the monitor and the computer.**
3. The install Shield wizard will launch the application tool. Click Next to continue.
4. Select **Accept the license agreement** and click **Next**.
5. Click **Install** to complete the installation. After the installation is complete, click **Finish**.



You are now ready to view adjustment range bar while adjusting the brightness on the monitor.



## Using the Front Panel Buttons

Use the buttons on the front of the monitor to adjust the image settings.




 Down (-) and Up (+)	Touch - or + to activate the on-screen display (OSD). Use these buttons to decrease/increase the brightness ranges.
 Power Button and Indicator	Use the power button to turn the monitor on and off. The blue light indicates the monitor is on and fully functional. An amber light indicates power save mode.

## Using the OSD

**NOTE: If you make an adjustment, the monitor automatically saves any adjustments you have made.**

1. Touch - or + to activate the on-screen display (OSD).
2. Touch - and + button to select the desired parameter.

Icon	Brightness bar	Description
	Brightness	Brightness adjusts the luminance of the monitor. Press the + button to increase luminance and press the - button to decrease luminance (min 0 ~ max 20).

**NOTE: OSD generate from PC application F/W through the upstream port of USB to make sure the USB cable connect well.**



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## Using the Dell Soundbar (Optional)

The Dell Soundbar is a four-speaker, two-channel speaker that can be attached to your monitor. Located on the Soundbar are a: Rotary volume and on/off control to adjust the overall system level, a green LED for power indication, and two audio headset jacks.



1. Attach mechanism
2. Power/volume control
3. Power indicator
4. Headphone connectors

## Soundbar Attachment to the Monitor



⚠ **NOTICE:** Do not use the soundbar power connector with any other device.

1. Attach the Soundbar by aligning the two slots on the Soundbar with the two tabs on the bottom of the monitor.
2. Slide the Soundbar to the left until it snaps in to place.
3. Plug in the power cord from the Soundbar in to the connector on the back of the monitor.
4. Insert the green stereo plug from the Soundbar in to your computer's audio output connector.

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## Solving Problems

### Dell™ 3007WFP Flat Panel Monitor

- [General Problems](#)
- [Product Specific Problems](#)
- [USB Problems](#)
- [Troubleshooting Your Soundbar](#)

 **CAUTION:** Before you begin any of the procedures in this section, follow the [safety instructions](#).

## General Problems

The following table contains general information about common monitor problems you might encounter.

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Video/ Power LED off	No picture or monitor is dead	<ul style="list-style-type: none"> <li>1 Check connection integrity at both ends of the video cable.</li> <li>1 Ensure the monitor and computer are plugged in to a working electrical outlet. <a href="#">Connecting Your Monitor</a></li> <li>1 Ensure power button is depressed fully.</li> </ul>
No Video/ Power LED on	No picture or no brightness	<ul style="list-style-type: none"> <li>1 Increase brightness controls.</li> <li>1 Perform monitor self-test feature check.</li> <li>1 Check for bent or broken pins.</li> <li>1 Re-boot your computer and monitor.</li> </ul>
Poor Focus	Picture is fuzzy, blurry, or ghosting	<ul style="list-style-type: none"> <li>1 Eliminate video extension cables.</li> <li>1 Perform monitor reset.</li> <li>1 Lower video resolution or increase font size.</li> </ul>
Shaky/Jittery Video	Wavy picture or fine movement	<ul style="list-style-type: none"> <li>1 Perform monitor reset.</li> <li>1 Check environmental factors.</li> <li>1 Relocate and test in other room.</li> </ul>
Missing Pixels	LCD screen has spots	<ul style="list-style-type: none"> <li>1 Cycle power on-off.</li> <li>1 These are pixels that are permanently off and is a natural defect that occurs in LCD technology.</li> </ul>
Brightness Problems	Picture too dim or too bright	<ul style="list-style-type: none"> <li>1 Perform monitor reset.</li> <li>1 Adjust brightness controls.</li> </ul>
Horizontal/Vertical Lines	Screen has one or more lines	<ul style="list-style-type: none"> <li>1 Perform monitor reset.</li> </ul>
Sync Problems	Screen is scrambled or appears torn	<ul style="list-style-type: none"> <li>1 Perform monitor reset.</li> <li>1 Start in the "safe mode".</li> </ul>
LCD Scratched	Screen has scratches or smudges	<ul style="list-style-type: none"> <li>1 Turn monitor off and clean the screen.</li> <li>1 For cleaning instruction, see <a href="#">Caring for Your Monitor</a>.</li> </ul>
Safety Related Issues	Visible signs of smoke or sparks	<ul style="list-style-type: none"> <li>1 Do not perform any troubleshooting steps.</li> <li>1 Monitor needs to be replaced.</li> </ul>
Intermittent Problems	Monitor malfunctions on & off	<ul style="list-style-type: none"> <li>1 Ensure monitor is in proper video mode.</li> <li>1 Ensure video cable connection to computer and to the panel is secure.</li> <li>1 Perform monitor reset.</li> </ul>

## Product Specific Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
Unable to view any image / Only 2560 x 1600 resolution is available.	Blank image or low resolution display	<ul style="list-style-type: none"> <li>1 Ensure that the recommended graphics card that supports Dual DVI out is installed.</li> </ul>

Unable to view Brightness OSD while adjusting brightness of the monitor	Monitor brightness changes however no OSD appears	<ul style="list-style-type: none"> <li>1 If you are using a Microsoft® Windows® operation system, install application tool provided in the CD. See installing the Utility Tool (Microsoft® Windows® Operation System) for more information.</li> </ul>
Cannot adjust the monitor with the buttons on the front panel	No change in monitor brightness settings	<ul style="list-style-type: none"> <li>1 Turn the monitor off and unplug the power cord. Then plug the power cord back and turn the power on.</li> </ul>

## USB Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
USB port is not working	USB peripherals are not working	<ul style="list-style-type: none"> <li>1 Check that your monitor is powered ON.</li> <li>1 Reconnect the upstream cable to your computer.</li> <li>1 Reconnect the USB peripherals to downstream connector.</li> <li>1 Turn off and then turn on the monitor again.</li> </ul>
High Speed USB 2.0 interface is slow.	High Speed USB 2.0 peripherals working slowly or not at all.	<ul style="list-style-type: none"> <li>1 Check that your computer is USB 2.0 compatible.</li> <li>1 Verify USB 2.0 source on your computer.</li> <li>1 Reconnect the upstream cable to your computer.</li> <li>1 Reconnect the USB peripherals to downstream connector.</li> </ul>

## Troubleshooting Your Soundbar

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Sound	No power to Soundbar - the power indicator is off. (built-in DC power supply. i.e. 3007WFP )	<ul style="list-style-type: none"> <li>1 Turn the Power/Volume knob on the Soundbar clockwise to the middle position; check if the power indicator (green LED) on the front of the Soundbar is illuminated.</li> <li>1 Confirm that the power cable from the Soundbar is plugged into the monitor.</li> <li>1 Confirm that the monitor has power.</li> </ul>
No Sound	Soundbar has power - power indicator is on.	<ul style="list-style-type: none"> <li>1 Plug the audio line-in cable into the computer's audio out jack.</li> <li>1 Set all Windows volume controls to their maximum.</li> <li>1 Play some audio content on the computer (i.e. audio CD, or MP3).</li> <li>1 Turn the Power/Volume knob on the Soundbar clockwise to a higher volume setting.</li> <li>1 Clean and reseat the audio line-in plug.</li> <li>1 Test the Soundbar using another audio source (i.e. portable CD player).</li> </ul>
Distorted Sound	Computer's sound card is used as the audio source.	<ul style="list-style-type: none"> <li>1 Clear any obstructions between the Soundbar and the user.</li> <li>1 Confirm that the audio line-in plug is completely inserted into the jack of the sound card.</li> <li>1 Set all Windows volume controls to their midpoints.</li> <li>1 Decrease the volume of the audio application.</li> <li>1 Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting.</li> <li>1 Clean and reseat the audio line-in plug.</li> <li>1 Troubleshoot the computer's sound card.</li> <li>1 Test the Soundbar using another audio source (i.e. portable CD player).</li> </ul>
Distorted Sound	Other audio source is used.	<ul style="list-style-type: none"> <li>1 Clear any obstructions between the Soundbar and the user.</li> <li>1 Confirm that the audio line-in plug is completely inserted into the jack of the audio source.</li> <li>1 Decrease the volume of the audio source.</li> <li>1 Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting.</li> <li>1 Clean and reseat the audio line-in plug.</li> </ul>
Unbalanced Sound Output	Sound from only one side of Soundbar	<ul style="list-style-type: none"> <li>1 Clear any obstructions between the Soundbar and the user.</li> <li>1 Confirm that the audio line-in plug is completely inserted into the jack of the sound card or audio source.</li> <li>1 Set all Windows audio balance controls (L-R) to their midpoints.</li> <li>1 Clean and reseat the audio line-in plug.</li> <li>1 Troubleshoot the computer's sound card.</li> <li>1 Test the Soundbar using another audio source (i.e. portable CD player).</li> </ul>
Low Volume	Volume is too low.	<ul style="list-style-type: none"> <li>1 Clear any obstructions between the Soundbar and the user.</li> <li>1 Turn the Power/Volume knob on the Soundbar clockwise to the maximum volume setting.</li> <li>1 Set all Windows volume controls to their maximum.</li> <li>1 Increase the volume of the audio application.</li> <li>1 Test the Soundbar using another audio source (i.e. portable CD player).</li> </ul>

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## Using Your Adjustable Monitor Stand

Dell™ 3007WFP Flat Panel Monitor

- [Organizing Your Cables](#)
  - [Using the Tilt, Swivel, and Height Adjustment](#)
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### Organizing Your Cables

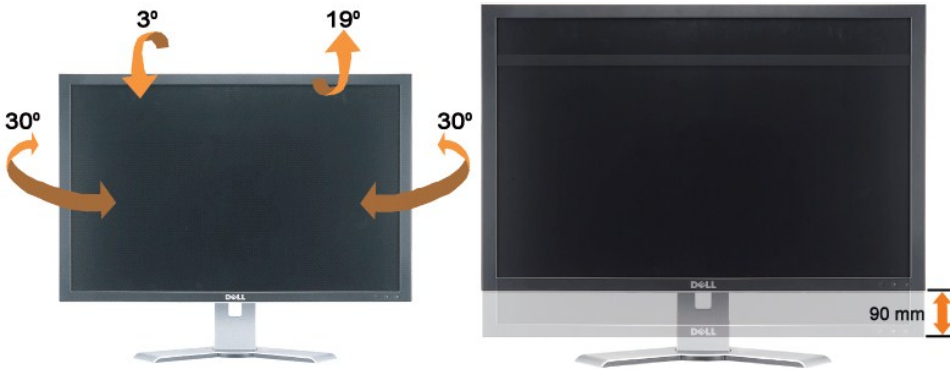


After attaching all necessary cables to your monitor and computer, (See [Connecting Your Monitor](#) for cable attachment,) use the cable holder to neatly organize all cables as shown above.


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### Using the Tilt, Swivel, and Height Adjustment

Adjusting Your Monitor Using Tilt, Swivel, and Height adjustment. You can adjust your monitor to best fit your viewing needs.



You can adjust the stand vertically, up to 3.54 inches (90mm) using the stand lock/release button. Press the stand lock/release button on the back of the monitor and then lift or lower the stand to the desired position.

 **NOTE:** Before you move the monitor to a new location, lock the stand by lowering monitor until it clicks in to place.

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